

Studio 74 Membership

FAQs

Which films or events? How do I book?

Choose which film you'd like to see and book your ticket in your usual way; online, over the phone or via the Box Office. Any eligible discounts will be applied at checkout.

Please note, only one ticket per screening will be discounted as part of your membership offer. If you are coming with another member holder, they will need to book separately.

Studio 74 has unreserved seating, so you will still be able to sit with one another.

How many tickets can I book?

There is no limit to how often you can use your membership and you can book for more than one film at a time. Studio 74 screens films 7 days a week, up to 4 times a day and we are ready to welcome you however often you choose to join us.

Can I share my membership?

Studio 74 Membership will only apply to the named holder. The discounts and benefits cannot be used by anyone else, unless they have also signed up. A joint membership will apply to both named parties.

You will receive 4 free tickets when you first sign up as an individual member, or 6 free tickets on a joint membership – you are welcome to share these with your friends and family.

How do I use my membership at the bar?

Studio 74 Members will receive a physical membership card which you will need to present to a member of the café bar team when you order. They will swipe it and your discount will be applied.

If you have lost your membership card, they can be replaced for £1.

How do I pay for membership online?

- Head to the [Studio 74 Membership page](#) on our website.
- Scroll down until you see a box with the yellow heading 'Memberships'.
- In that box, scroll to the bottom to see the Studio 74 Membership options (Joint/Individual/Student). **Please note: The first membership options titled 'Friends Scheme' are not Studio74 Memberships.**
- Add your chosen membership to your basket and follow the pages through to the checkout.
- You will need to login to your Exeter Phoenix account or register for one.

I would like to cancel.

Once purchased, your membership is valid for 12 months. You will be notified 30 days before your membership is due to come to an end and you will have the ability to cancel your membership at this time by logging into your account online or by contacting our Box Office Manager, Lucy.Caine@exeterphoenix.org.uk

I am not seeing my membership when I book online.

If you have an active membership and your discounts are not being applied when booking online please contact our box office on 01392 667080 or email boxoffice@exeterphoenix.org.uk for help.